

## Publikationen

(2020): Exploring Ways to Improve Personalisation: The Influence of Tourist Context on Service Perception. In: e-Review of Tourism Research, vol. 17, no. 5, pp. 1-16.

(2019): The Good, the bad, and the ugly: Tourist perceptions on interactions with personalised content. In: e-Review of Tourism Research, vol. 16, no. 2-3, pp. 62-67.

(2018): Forecasting London Museum Visitors Using Google Trends Data. In: Proceedings of the ENTER2018 eTourism Conference.